GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:1389
ANSWERED ON:09.12.2004
SPEECH RECOGNITION ENQUIRY SYSTEM IN RAILWAYS
Jindal Shri Naveen

Will the Minister of RAILWAYS be pleased to state:

(a) whether there is any proposal to introduce a speech recognition system for enquiries in the Railways;

(b) if so, the details thereof; and

(c) the time by which this system is likely to be operative in all the Metropolitan Cities?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R.VELU)

(a) & (b): An Integrated Train Enquiry system (Call Center) has been implemented at Bangalore and Patna. At Bangalore, Automatic Speech Recognition System is being tried out for the first time.

(c): There is no proposal for the present for Introduction of Speech Recognition System for railway enquiries in other Metropolitan Cities.